



CAN YOU SEND 911 A TEXT?

Yes, in all 92 counties in Indiana.

On June 6, 2016, The Treasurer of State Kelly Mitchell announces the completion of the Text-to-911 deployment to all 92 counties in Indiana.

WHEN TO TEXT 911

- Make a voice call when you can.
- Text if you can't make a voice call or if a voice call would put you in danger.
- Text-to-911 is not as fast as making a voice call. The 911 center may ask you to make a voice call if you don't know your location.

HOW TO TEXT 911

- Find the message or messaging icon or menu choice on your phone. Do not use a text app you downloaded.
 - Select 'create a new text message.'
 - Put 911 in the to: field.
 - Put your emergency and your location in the message body.
 - Do not attach or send pictures or videos.
 - Keep your message short and do not use abbreviations.
- After you enter your text press send.
- If text to 911 is not available in your area you will receive a message instructing you to dial 911.
- Continue your dialog with the 911 center, and follow their instructions.

WHAT ELSE YOU NEED TO KNOW

Your phone must be able to send a text message. You can find out if you have this capability by texting a friend or family member to be certain.

- Text-to-911 allows limited location information so it is important that you provide your location within your text message.
- If text-to-911 doesn't go through, you will get a 'bounce-back' message telling you to make a voice call to 911.

Hendricks County Communications Center



*"Every Second, Every Day,
We Are Here for You"*

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